

SURREY HEATH BOROUGH COUNCIL

Surrey Heath House
Knoll Road
Camberley
Surrey
GU15 3HD

Tuesday, 5 April 2016

To: The Members of the Surrey Heath Borough Council

Dear Councillor,

You are hereby summoned to attend a meeting of Surrey Heath Borough Council to be held in the Council Chamber, Surrey Heath House on Wednesday, 13 April 2016 at 7.00 pm. The business which it is proposed to transact at the meeting is set out below.

Please note that this meeting will be recorded.

Yours sincerely

Karen Whelan

Chief Executive

1. Apologies for Absence

To report apologies for absence.

2. Minutes

To approve as a correct record, the minutes of the meeting of the Council held on 24 February 2016.

3. Mayor's Announcements

4. Leader's Announcements

5. Declarations of Interest

Members are invited to declare any Disclosable Pecuniary Interests and non-pecuniary interests they may have with respect to matters which are to be considered at this meeting.

6. Questions from Members of the Public

To answer questions, if any, received under Council Procedure Rule 10 (Paragraph 3 of the Public Speaking Procedure Rules).

7. Questions from Councillors

To deal with questions, if any, received under Council Procedure Rule 11.

8. Executive, Committees and Other Bodies

To receive the open minutes of the following bodies (minutes reproduced in the Minute Book), to answer questions (if any) in accordance with Council Procedure Rule 11.5 and to consider the recommendations as set out below:

- (a) Executive – 1 March and 22 March 2016

Minute 83/E – Pay Award 2016/17

Recommended a pay award of 1% for 2016/17, to be met from the existing salaries budgets.

- (b) Planning Applications Committee – 7 March 2016
- (c) Performance and Finance Scrutiny Committee - 27 January and 23 March 2016 (to follow)
- (d) Licensing Committee – 16 March 2016
- (e) Joint Staff Consultative Group – 17 March 2016
- (f) External Partnerships Select Committee – 29 March 2106
- (g) Audit and Standards Committee - 31 March 2016 (to follow)

9. Governance Working Group (Pages 5 - 64)

To consider the report of the Governance Working Group and the recommendations contained therein.

10. Portfolio Holder's Question Time (Pages 65 - 66)

Councillor Josephine Hawkins, the Corporate Portfolio Holder to answer questions on issues relating to her areas of responsibility (Areas of Responsibility of the Corporate Portfolio Holder are attached).

11. Exclusion of Press and Public

The Mayor to move "That under Section 100A(4) of the Local Government Act 1972, the public be excluded from the meeting for the consideration of the

business set out in items 12 and 13 below on the ground that they involve the likely disclosure of exempt information as defined in paragraph 3 of Part 1 of Schedule 12A of the Act.”

12. Council, Executive and Committees - Exempt (Pages 67 - 68)

To receive the exempt minutes (reproduced in the Council Minute Book) and to answer questions (if any) in accordance with Council Procedure Rule 11.5.

13. Review of Exempt Items

To review those items or parts thereof which can be released as information available to the public.

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Governance Working Group

Portfolio	Leader
Ward(s) Affected:	n/a

Purpose

To consider recommendations from the Governance Working Group in relation to the Planning Code of Practice – Committee Member Site Visits Procedure, Financial Regulations and the IT Code of Practice for Members and to note the situation regarding the Licensing Sub Committees.

Introduction

1. The Working Group met on 5 February 2016 and 18 March 2016. The notes of these meetings are available on the Intranet.
2. The Working Group has considered a number of issues and made recommendations which are addressed below.

The Planning Code of Practice – Committee Member Site Visits Procedure

3. At its meeting on 5 February 2016, the Working Group considered the Planning Code of Practice in light of changes to the scheduling of Planning Committee meetings.
4. A decision to move meetings of the Planning Committee from a Monday to a Thursday from the start of the 2016/17 Municipal Year has resulted in the current procedures for requesting site visits becoming unworkable. Consequently the Working Group has reviewed the procedure for committee member site visits and agreed these should be revised to reflect this change and make the process more flexible in the future.
5. It has been proposed that requests for a site visit must be received by 4pm at least four clear working days before a Committee meeting and the Council's Constitution be updated accordingly. In addition, the Working Group agreed that the Planning Code of Practice for Councillors and Officers be reviewed at a future meeting.

Financial Regulations

6. The Working Group, at its meeting on 18 March 2016, considered the revised Financial Regulations.
7. Under the Council's Constitution it is a requirement that a full review of the Financial Regulations is carried out every five years. The review ensures that the Council met this requirement and enabled the Regulations to not only be updated to reflect legislative changes and the changes brought about by the implementation of Civica, the Council's new finance and purchasing system,

but also make them more accessible and user friendly. The revised Regulations were subjected to detailed consultation with both CMT and Internal Audit.

8. Awareness of the Financial Regulations across the Council is limited and should the Council resolve to approve and adopt the revised Regulations then all staff will be required to complete an e-learning package on their content that has been developed by Internal Audit and completion of compulsory training will be made a requirement of the Council's induction programme for all new members of staff.

IT Code of Practice for Members

9. The Working Group at its meetings on 6 February 2016 and 18 March 2016 reviewed the IT Code of Practice for Members which had been updated to reflect the changes that had been made to the IT equipment provided to Members.
10. The Working Group agreed that mandatory Data Protection training should be provided for all Councillors. It was proposed that Councillors would now be required to complete one formal training session per term of office. The formal training would be supplemented by briefing notes detailing any changes and updates; these would be sent out on an annual basis with additional briefing notes as required. The Working Group agreed that the mandatory data protection training session for all councillors be held in July this year.
11. The Working Group agreed that any breach of the Code could result in the removal of a Councillor's IT equipment. It was agreed that the Audit and Standards Committee would assume responsibility for authorising this sanction.

Licensing Sub-committee

12. The Working Group has discussed ongoing concerns about Licensing Sub-committees and the fact that only a small number of Members are participating in them.
13. The Licensing Act 2003 restricts the size of the Licensing Committee to between 10 and 15 councillors and that the membership of any Sub-committees established by the Licensing Committee had to be drawn from the main Committee. Furthermore, Sub-committee hearings have to be held within a set timeframe and to ensure the transparency of the process arrangements for hearings have to take into account the needs of applicants. Consequently Sub-committee hearings, which can take several hours, are usually held during business hours; a factor that limits Sub-committee members to those who are available during the day. The Working Group has noted that substitutes of the Licensing Committee are able to sit on Sub-committees and has agreed that increasing participation levels will be explored in more detail at its next meeting.

14. Sub-committee hearings have, where possible, in the past been chaired by either the Chairman or Vice Chairman of the Licensing Committee and the Working Group has agreed that, in order to spread the responsibility, a small pool of Licensing Committee members will be nominated to act as Licensing Sub-committee Chairmen.

Recommendation

15. The Council is advised to RESOLVE that
- (i) **paragraph 7, Appendix B of the Planning Code of Practice for Councillors and Officers at Part 5 of the Constitution be amended as follows;**

'requests must be made in writing, explaining the reason for the request, to the Development Manager with a copy forwarded to the Executive Head of Regulatory and the Democratic and Electoral Services Officer by 4 pm ~~on the Monday preceding~~ four clear working days before the Planning Applications Committee meeting.'
 - (ii) **the revised Financial Regulations, attached as Annex A be adopted; and**
 - (iii) **the revised IT Code of Practice for Members, attached as Annex B be adopted.**

Annexes	Annex A – Financial Regulations Annex B – IT Code of Practice for Members
Background Papers:	None
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Head of Service	Richard Payne – Executive Head of Transformation

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SURREY HEATH BOROUGH COUNCIL FINANCIAL REGULATIONS

APRIL 2016



Great Place • Great Community • Great Future

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1. Scope and Context of Financial Regulations

1.1 Scope

- 1.1.1 Financial Regulations are the basic rules applicable to key areas of financial administration. They must be available to and followed by all officers/employees, members and agents acting for the Council. Together with the Procedure Rules, they regulate the conduct of council business. The Financial Regulations, including advice, guidance and accounting instruction notes issued to underpin the Financial Regulations, apply to **all** services of the Council.
- 1.1.2 Financial Regulations form part of the Council's Constitution which is published on the Council's Website.
- 1.1.3 The Section 151 Officer is responsible for maintaining Financial Regulations, which must be reviewed at least every 5 years. Financial limits detailed in Financial Regulations and Standing Orders should be reviewed at least every 2 years. The Executive Head of Finance will, from time to time, issue advice, guidance and accounting instruction notes to underpin the Financial Regulations, ensure compliance with specific statutory provisions and reinforce best professional practice. Members, officers and others acting on behalf of the Council are required to comply with such advice and guidance.
- 1.1.4 All staff across the Council are responsible for ensuring that Financial Regulations are followed where the regulations are relevant to the officer's work. All staff should uphold the main principles of the regulations and ensure that their actions help to demonstrate that the authority is getting value for money where possible. It is the responsibility of the Chief Executive, and senior managers to ensure Financial Regulations are followed. Failure to follow Financial Regulations and Standing Orders will be reported immediately to the Section 151 Officer and may be treated as a disciplinary offence. If serious, it will also be reported to the Leader/Executive.
- 1.1.5 Executive Heads of Service and Heads of Service will ensure that their staff are aware of the existence, and content, of the Council's Financial Regulations, accounting instruction notes and other corporate guidance, and ensure compliance with them.
- 1.1.6 Financial Regulations also apply to agents and consultants acting for the Council and to services carried out under agency arrangement, unless specifically exempted by the relevant Executive Head of Service

or Head of Service with the agreement of the Section 151 Officer. In this event, the circumstances of and reasons for such an exception must be recorded by the relevant Executive Head of Service or Head of Service.

- 1.1.7 Any transfer of work from one service to another must consider issues of compliance and accountability. For example in respect of a transfer of service in to the Contact Centre, it may be reasonable to assume that management issues are the responsibility of the Contact Centre, operational issues are the responsibility of the client service and quality control is the joint responsibility of both. Early clarification and agreement will help to reduce the risk of any problems escalating or remaining unresolved.

1.2 Financial Responsibilities

- 1.2.1 The roles and responsibilities of members and officers are set out within the Council's Constitution. The purpose of the Financial Regulations is to provide an overview of the respective financial roles and responsibilities of members and officers within the Council. Specific financial responsibilities are set out in more detail throughout the subsequent sections of the Regulations. Detail of the financial responsibilities of the Council, the Cabinet, various committees, the Chief Executive, the Section 151 Officer, the Monitoring Officer and other Executive Heads of Service and Heads of Service is provided in the Council Constitution.

1.3 Scheme of Delegation for Financial Management

- 1.3.1 The Scheme of Delegation for Financial Management is set out in section 6 of the Constitution. This defines how the financial responsibilities set out within the Financial Regulations are reserved or delegated to officers.

2. Financial Planning

2.1 Policy Framework

2.1.1 The Council Constitution sets out the roles and responsibilities for members and officers in managing and controlling the Council's Finances. The Executive Head of Finance has authority to amend Financial Regulations, following consultation, necessary for effective supervision and control, ensuring full compatibility with the Council's Constitution.

2.1.2 Revenue budget and capital programme

Every year a capital programme and estimate of revenue income and expenditure must be submitted to Full Council, after consideration by the Executive. The Executive Head of Finance is responsible for collating these estimates and reports on them to the Full Council, with any comments and recommendations from the Corporate Management Team (CMT).

2.1.3 Treasury Management Strategy

The Executive Head of Finance will propose annually, prudential indicators and a policy for the revenue provision for the repayment of debt (referred to as the 'Minimum Revenue Provision') to the Council in advance of the start of the relevant financial year that is consistent with the Council's revenue budget and capital programme proposals. This strategy will comply with the CIPFA's Codes of Practice on Treasury Management and the Prudential Framework for Capital Finance, relevant regulations and with the Council's own Treasury Management Policy Statement and Treasury Management Practices. It will set the parameters within which investment and borrowing activity will be managed during the forthcoming financial year.

2.1.4 Medium Term Resources Strategy (MTRS)

The Executive Head of Finance will also carry out a periodic review of the Council's Medium Term Resources Strategy (MTRS). The MTRS brings together the key assumptions about financing resources (including council tax, non-domestic rates and revenue support grant) and spending pressures over the medium to longer term. This enables the Council to plan for financial risks and thus inform the setting of service financial targets for the annual revenue budget and capital payments guidelines. The setting of financial targets within the available resource envelope is completed with reference to the priorities set within the Corporate Plan.

2.1.5 Income and Charging Policy

Executive Heads of Service and Heads of Service will comply with the Council's income and charging policy for the supply of goods or services and, in consultation with the Executive Head of Finance,

review fees and charges annually, as part of the corporate planning process. An annual statement on fees and charges will be published on the Council's website in alignment with the budget setting timetable.

2.1.6 Pay Policy Statement

The pay policy statement will be prepared as required by regulations and approved by Council. It is required to set out the Council's policy on the level and elements of remuneration for each chief officer, the remuneration of other paid employees, and the relationship between the remuneration of its chief and other officers. It is also required to address other specific aspects of pay remuneration such as remuneration on recruitment, increases and additions to remuneration, use of performance related pay and bonuses, termination payments and transparency.

2.1.7 The Executive Head of Finance will ensure that reports are presented to Council, as part of the annual budget setting process. The Leader/Executive will consider the aggregate effect of these programmes and estimates on the Council's financial resources. After consulting on proposed amendments and deciding on the supporting resources to be used, the Leader/Executive will submit them to the Council for approval, recommending the transfer from the Collection Fund for the following financial year.

2.1.8 The Executive Head of Finance must report to the Leader/Executive on the level of financial resources recommended for use each financial year and keep the Leader/Executive informed of the Council's finances and financial performance.

2.2 Budgetary Control - Revenue Budget

- 2.2.1 The Council operates within an annual cash limit, approved when the annual budget is set. To ensure that the Council does not over spend in total, each service is required to manage its own expenditure and income recovery within the cash limited budget allocated to it. Budget management also ensures that once the Council has approved the budget, the resources are used for their intended purposes and are properly accounted for.
- 2.2.2 Estimates of income and expenditure on revenue accounts must be prepared in the required form by senior managers in consultation with the Executive Head of Finance.
- 2.2.3 The Leader/Executive must receive and approve annual revenue estimates from the Executive Head of Finance in accordance with any set timetable and guidance. These must be prepared by Executive Heads of Service or Heads of Service, collated and reviewed by the Executive Head of Finance and should show for both income and expenditure:
- the actual result for the last completed year
 - the original estimate for the current financial year
 - the probable result (including any supplementary estimates) for the current financial year
 - estimated income and expenditure for the next financial year at current pay and price levels
 - an explanation of any major variations.
- 2.2.4 Where the Council has approved and adopted a cash limited budget any additional expenditure must be met by increased income or from savings within approved budgets. The inclusion of items in approved revenue estimates or capital programmes is evidence of approval to spend on them. Once proposed savings have been approved by the Leader/Executive, the Executive Head of Finance will amend the budget accordingly.

2.3 Budget Monitoring - Revenue Budget

- 2.3.1 For the provision of services under their control, Executive Heads of Service or Heads of Service may undertake expenditure of any type within approved budgets including the signing of contracts or agreements, provided the Council's Contracts Procedure Rules are followed and the advice of the Executive Head of Corporate is taken on all contracts of £50,000 and over in value, and any with unusual or potentially onerous clauses (Contracts Procedure Rules Section I). Procurement should be notified by email where necessary. They may undertake the day to day running and operation of services, including the control, purchase and disposal of stores and maintenance and repair of all buildings, land and equipment within the responsibility of

their service area, provided they have the budget, in accordance with the policies laid down by the Council or the Leader/Executive in these Financial Regulations and supporting Council Procedure Rules.

- 2.3.2 Once the budget is approved by the Council, Executive Heads of Service and Heads of Service are authorised to incur expenditure in accordance with the estimates that make up the budget. Executive Heads of Service and Heads of Service must however maintain effective budgetary control within their service(s) to ensure that spending is contained within the annual cash limit.
- 2.3.3 Executive Heads of Service and Heads of Service will not commit expenditure that would result in an approved budget being exceeded. Prior approval must be sought to increase the budget either by virement or by a supplementary estimate before additional commitments are made.
- 2.3.4 Executive Heads of Service and Heads of Service will:
- Ensure that all income and expenditure is properly recorded and accounted for;
 - Ensure that an appropriate budget holder structure is in place to ensure that responsibility is assigned for each item of income and expenditure under their control;
 - Ensure that individual budgets are not over spent ;
 - Ensure that a budget monitoring process is in place
 - Regularly report to Management. Such reports will be prepared, in consultation with the Executive Head of Finance, upon the service's projected 'controllable net expenditure' compared with its budget.
- 2.3.5 The Executive Head of Finance will ensure that each budget holder receives or has access to timely information on income and expenditure for each budget, which is sufficiently detailed to enable them and their managers to fulfil their budgetary responsibilities.
- 2.3.6 The Executive Head of Finance will monitor performance against the Council's budget on an on-going basis, and will advise upon the Council's overall financial position. Specifically, the Executive Head of Finance will prepare reports to present to Executive on a quarterly basis. These financial overview reports will:
- Provide a comparison of the Council's projected income and expenditure and the latest approved budget;
 - Include an assessment of the Council's treasury investments; and seek approval to changes to the approved budget (including virements)

2.4 Overspending and Supplementary Estimates

2.4.1 When an expenditure budget might be overspent or income budget not met, the Executive Heads of Service or Head of Service must consult the Executive Head of Finance and then give advance notice to the Leader/Executive, explaining both the reasons for and means of financing any variation. Any overspending or income shortfall must be covered within annual estimates, or by a supplementary estimate. The Budget Manager must prepare a supplementary estimate bid for consideration by CMT and approval by the Leader/Executive. It should be noted that Supplementary Estimates are only granted in exceptional circumstances

2.5 Scheme of Virement

2.5.1. Executive Heads of Service and Heads of Service must ensure that spending remains within the service's overall cash limit, and that spending does not exceed individual policy budget headings. It is however permissible, in certain circumstances, to switch resources between approved budget headings, subject to obtaining the necessary approval. The switching of resources between approved policy budget headings is referred to as a virement.

2.5.2 Virements may be approved in accordance with the delegated authorities set out below, subject to the following:

- all corporate priorities, service, performance and budget targets must be maintained;
- all corporate guidelines and policies must be followed;
- conditions of service and the approved establishment must be complied with
- a single "one-off" budget must not be transferred to fund a new ongoing item of expenditure;
- budgets not under effective control of the budget holder must not be vired e.g. rates and insurance; and
- virement cannot be used to change a service base budget for future years.

Value of virement	Authority Delegated to	Evidence required
To £1000	Not permitted – to be managed within existing budget provision	Not permitted
£1000 to £9,999	Agreed by budget holder, authorised by the Executive Head of Finance	Evidence of authorisation by the Executive Head of Finance

£10,000 and above	Approval required from Executive Head of Finance and the Chief Executive	Evidence of authorisation from Executive Head of Finance and the Chief Executive
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2.5.3 If the proposed transfer affects budget heads controlled by another Executive Head of Service the transfer must be authorised by both affected members of the Corporate Management Team.

2.6 Treatment of Year-end balances - Carry Forward Scheme

- 2.6.1 In certain circumstances, it is permissible to carry unspent budget forward for use in the following year.
- 2.6.2 Provision for carry forward of unspent capital budget items is made under capital programme arrangements, whereby spend may be projected over several years. This is subject to approval by Full Council.
- 2.6.3 In the first quarter of a new financial year Executive Heads of Service or Heads of Service may apply to carry forward part of a revenue budget not spent, or of income not collected from one financial year to the next (minimum value £1000). A brief description of the relevant circumstances and explanation of the need for carry forward must be prepared by the Executive Head of Service or the Head of Service and authorised by the Chief Executive. All such requests will be aggregated and considered collectively on one occasion annually. The approval process for aggregate value of carry forward requests is set out below

Aggregate Value of Carry Forward Request	Approval Required
To £999	Not Permitted
£1000 to £25,000	Chief Executive
£25,000 and above	Executive

2.7 Capital Programme

2.7.1 The Executive Heads of Service or Heads of Service must prepare Capital Bids in accordance with the timetable prepared by the Executive Head of Finance. These will then be considered by the Finance and Asset Group for report and submission to Executive and

Full Council for approval. Each bid must include the following details for each

- capital project:
- project officer
- project prioritisation estimated total cost of project
- actual expenditure to end of previous financial year
- estimated capital payments for the current financial year
- estimated capital payments for future year/s
- estimated annual revenue costs on project completion and any additional manpower, resources, and land acquisition needs.
- Estimated revenue savings/income as a result of the capital investment in order to illustrate how the investment is to be repaid

2.7.2 Any proposed capital project not previously included in the approved Capital Programme must be the subject of a separate Executive report for recommendation to Full Council, in consultation with the Executive Head of Finance. This report must detail:

- project officer
- project prioritisation
- justification
- timescale and limiting factors/constraints
- financial costs and benefits analysed over all relevant elements
- analysis of full revenue implications, additional manpower, resources and land acquisition requirements.
- Additional Income/savings as a result of the investment, in order to illustrate how the investment will be repaid

2.7.3 Once Council approves a Capital Programme, the nominated Project Officer must arrange for the land and resources needed to be acquired. The Executive Head of Finance must report to the Leader/Executive on how the Capital Programme will be funded, for onward recommendation to the Council.

2.7.4 Any proposal to increase the provision for a project within an approved Capital Programme by the lesser of 5% of that provision or £10,000, must be submitted to the Leader/Executive, with reasons for the proposed change and the financial effects for both capital and ongoing revenue. Any proposal for deletion must be notified to the Leader/Executive.

2.7.5 Expenditure is classified as capital expenditure when:

- It results in the acquisition, construction or the addition of subsequent costs to non-current (i.e. fixed) assets that will be held

by the Council for use in the production or delivery of services, for rental to others or for administrative purposes and are expected to be used during more than one financial year.

- It is defined by Regulation as capital (i.e. this will include expenditure that would ordinarily be capitalised except for the fact that the Council has no future direct control or benefit from the resulting assets).
- it is classified by Government Direction as capital

2.7.6 However, expenditure on assets meeting the capitalisation criteria outlined above may nevertheless be charged to revenue rather than capital, if they are below the de-minimis limit of £10,000, set out in the Council's annual Statement of Accounting Policies.

2.7.7 Where expenditure meets the capitalisation criteria set out above, and is excess of the Council's de-minimis limits, it will be classified as capital expenditure, even if provision exists within the Revenue Budget to fund the work (and vice versa). Similarly, where specific financing (e.g. government grant) is provided to facilitate a project, this will not determine the accounting treatment of the expenditure. That is, the accounting treatment is determined according to the type of expenditure, and not by the funding source.

2.8 Maintenance of Reserves and Balances

2.8.1 Reserves are maintained as a matter of prudence. A general reserve (i.e. the General Balance) is maintained as a contingency fund and earmarked reserves are held for specific earmarked policy purposes.

2.8.2 For each reserve established, the purpose, usage (including the timeframe for usage) and basis of transactions will be clearly articulated. Authorisation to finance expenditure from reserves will require the approval of the Executive Head of Finance unless alternative arrangements were agreed when the reserve was established.

2.8.3 The Executive Head of Finance will advise upon prudent levels of reserves and balances for the Council, taking into account the degree of risk in the budget for the Council over the medium and longer term.

2.8.4 Under section 114 of the Local Government Finance Act 1988 the Executive Head of Finance must report to Council if there is or is likely to be unlawful expenditure or an unbalanced budget. This would include situations where reserves have become seriously depleted and it is forecast that the Council will not have the resources to meet its expenditure in a particular financial year.

3. Accounting Records and Financial Systems

3.1 Accounting Records

- 3.1.1 The Executive Head of Finance determines the accounts, accounting procedures and financial records of the Council and its officers, and must approve and advise on records and procedures in services, and any changes to them.
- 3.1.2 The principle of segregation of duties must be followed. If this is not possible for operational reasons then other methods of control approved by Internal Audit must be in place.
- 3.1.3 Prime financial records must not be altered without such alteration being clearly auditable. Where alterations are made to records passing between services, the officer making the alteration must notify the originating officer of all changes made.

3.2 Annual Statement of Accounts

- 3.2.1 The Council has a statutory responsibility to prepare its accounts to present a true and fair view of the financial performance and results of its activities during the year, and is responsible for approving and publishing those annual statements in accordance with the timetable specified in the Accounts and Audit Regulations 2011.
- 3.2.2 The Executive Head of Finance is responsible for selecting suitable accounting policies, and for applying them consistently, to ensure that the Council's annual statement of accounts is prepared in compliance with the CIPFA Code of Practice on Local Authority Accounting in the United Kingdom and other relevant accounting standards and statutory provisions.
- 3.2.3 The Executive Head of Finance will issue accounting instruction notes on closure of the accounts, including a timetable, annually. All budget holders must comply with these accounting instructions and supply the information requested by the dates specified.
- 3.2.4 The Executive Head of Finance must sign and date the Statement of Accounts, thereby confirming that the accounts give a 'true and fair' view of the financial position of the Council at the accounting date and its income and expenditure for the year ended 31 March. The Executive Head of Finance is responsible for making proper arrangements for the audit of the Council's accounts.

3.3 Financial Systems

- 3.3.1 The Executive Head of Finance has responsibility for ensuring that the Council's financial systems are sound, properly maintained and are held securely.
- 3.3.2 Executive Heads of Service or Heads of Service must ensure that prior approval is obtained from the Executive Head of Finance to operate any financial system within or on behalf of their area of responsibility.

3.4 Risk Management

- 3.4.1 It is the overall responsibility of the Audit and Standards Committee to approve the Council's Risk Management Policy and Strategy and to review the Corporate Risk Register.
- 3.4.2 The Risk Management Group is responsible for preparing the Council's Risk Management Policy and Strategy, and for promoting it throughout the Council where appropriate.
- 3.4.3 Executive Heads of Service or Heads of Service must have regard to the advice of the Risk Management Group , and adhere to the Council's Risk Management Policy and Strategy.

3.5 Insurance

- 3.5.1 The Executive Head of Finance must arrange all insurance cover and negotiate all claims in consultation with other officers, as necessary. The Council must review its level of risk cover at least annually.
- 3.5.2 Executive Heads of Service or Heads of Service must keep the Executive Head of Finance promptly informed of all new risks, properties or vehicles that need to be insured, of any alterations affecting existing insurances and of any special risks with regard to contracts. They must review all insurances in consultation with the Executive Head of Finance as and when necessary, consulting the Executive Head of Finance on the terms of any indemnity that the Council is asked to provide.
- 3.5.3 The Executive Head of Finance must maintain appropriate records detailing all insurances arranged by the Council, and keep Executive Heads of Service or Heads of Service informed as necessary. Executive Heads of Service or Heads of Service must keep records of

all plant, vehicles, furniture and equipment under their control, to be available for inspection by the Executive Head of Finance.

- 3.5.4 In the event of any potential loss, liability, damage or event likely to lead to a claim, Executive Heads of Service or Heads of Service must promptly notify and provide a written report to the Executive Head of Finance. **Officers must never verbally admit liability, take any action or record in any way an admission of liability on behalf of the Council.**
- 3.5.5 All employees of and voluntary workers for the Council must be included in a suitable fidelity guarantee policy.
- 3.5.6 Unless qualifying as a small claim (under £200), an insurance claim should be made where possible and no payments made to third parties in lieu of or advance for damage to third party property. Executive Heads of Service or Heads of Services are responsible for ensuring that claims are completed in the manner prescribed by the Executive Head of Finance.
- 3.5.7 The Executive Head of Finance has authority to make ex-gratia payments of up to £200 for any single claim.
- 3.5.8 Executive Heads of Service or Heads of Services must obtain details of insurance cover arranged by organisations that own or lease buildings on Council held land at least annually.

What this means for Service Users

- Inform the Executive Head of Finance of any changes to assets held so insurance details can be changed
- Pass details of any insurance claims promptly to Executive Head of Finance
- Officers must never admit liability on behalf of the Council
- Review all assets insured at least annually on receipt of schedules from the Insurance Officer
- Review insurance cover of third parties leasing / owning buildings on Council land at least annually

3.6 Preventing Fraud and Corruption

3.6.1 Anti-Fraud and Corruption Policy

The Council has an Anti-fraud and Corruption Policy and maintains a culture that will not tolerate fraud or corruption. It is the responsibility of the Executive Head of Finance to maintain the Council's Anti-fraud and Corruption Policy.

3.6.2 In accordance with the Council's Whistle Blowing Policy, all suspected irregularities must be reported in the first instance to line management, or failing this to any Executive Head or Head of Service, the Monitoring Officer, Audit Commission, the external auditors, or the Audit, Counter Fraud and Corporate Enforcement Manager. The HR Manager and the Head of Legal Services are responsible for its maintenance and operation.

3.6.3 Declaration of Interests

To avoid giving rise to suspicion about the honesty and integrity of the Council or its employees, or giving the impression of corruption or improper behaviour, all interests of a personal and/or financial nature with external bodies or persons who have dealings with the Council, or any other interests which could conflict with an officer's duties, must be declared in accordance with the Code of Conduct for Officers.

3.6.4 Officers must be cautious regarding offers of gifts and hospitality as acceptance can give the impression of improper behaviour or favour. The Council's Code of Conduct for Officers explains how offers of gifts and hospitality are to be dealt with, including what can or cannot be accepted and what must be declared. The Chief Executive must ensure that a gift register is established and maintained.

3.6.5 All Council officers and elected members are required to complete a declaration of interest form annually. This must be returned to the Council Monitoring officer within required timescales.

What this means for Service Users

- The Council has zero tolerance to fraud and corruption. Read the Anti- fraud and Corruption policy
- As a rule officers and members should not accept gifts and hospitality. Read the Code of Conduct for Officers to find out what to do if you receive a gift or offer of hospitality
- You need to complete a declaration of interest return annually. The Monitoring Officer will contact you.

3.6.6 **Money Laundering**

Money laundering is defined as:

(i) Concealing, disguising, converting, transferring or removing criminal property from the country.

(ii) Being concerned in an arrangement which a person knows of, suspects or facilitates the acquisition, retention, use or control of criminal property.

3.6.7 Any suspected attempts to use the Council to launder money must be reported to the Executive Head of Finance who is also the Council's Money Laundering Reporting Officer.

3.6.8 To mitigate the risks of the Council being used to launder money cash payments in excess of £5,000 will not be accepted except with the prior approval of the Executive Head of Finance.

3.6.9 **Bribery Policy and Procedure**

In accordance with the Council's Bribery Policy and Procedure, the detection, prevention and reporting of bribery and other forms of corruption are the responsibility of all those working for the Council or under its control.

4. Audit Requirements

4.1 External Audit

4.1.1 The basic duties of the external auditor are defined in the Audit Commission Act 1999, the Local Government Act 1999 and the Code of Audit Practice. These require the auditor to review and report upon:

- the Council's Accounts;
- whether the Council has made proper arrangements for securing financial resilience and
- whether the Council has proper arrangements for securing economy, efficiency and effectiveness.

4.1.2 The primary role of external audit is to report on the Council's financial statements and to carry out such examination of the statements and underlying records and control systems as are necessary to reach their opinion on the statements and to report on the appropriate use of funds. Their duties will be in accordance with advice set out by the Auditing Practices Board's statements of auditing standards.

4.1.3 The Executive Head of Finance, in conjunction with the audit lead officer advises on the development of the annual audit plan, leads on any negotiations related to the annual audit fee and advises the Executive and Members on their responsibilities in relation to external audit and issues arising from the Annual Audit and Inspection Letter.

4.1.4 Executive Heads of Service and Heads of Service are required to ensure that external auditors are given access at all reasonable times to premises, personnel, documents, and assets, and provided with information and explanations which the external auditors consider necessary for the purposes of their work, in the timescales required.

4.1.5 Executive Heads of Service and Heads of Service are also required to consider and respond promptly to recommendations in audit reports, ensure that agreed actions arising from audit recommendations are carried out in a timely and efficient fashion and in line with the timescale agreed with the external auditor, and report on progress.

4.2 Internal Audit

4.2.1 The Executive Head of Finance is responsible for providing an adequate and effective internal audit of all Council activities. The duties and functions of Internal Audit are detailed in the Public Sector Internal Audit Standards, and the Accounts and Audit Regulations 2003.

4.2.2 Internal Audit is governed by a terms of reference and Audit Charter agreed by Members. Internal Audit will review and report on all the activities and operations of the Council as a service to management. The purpose of these reviews is to:

- promote economy, efficiency and effectiveness in the use of Council resources and thereby secure Best Value;
- ensure systems are in use to protect the authority against fraud and other offences;
- ensure that records kept and information produced are reliable, necessary and appropriate;
- appraise and report on compliance with established policies, plans and procedures;
- produce a full position statement on cause and effect where fraud or any other improper act is suspected, that either directly or indirectly affects the Council's finance and / or assets.

4.2.3 On production of identification, members of Internal Audit may:

- enter any Council premises or land;
- access all records, documents and correspondence relating to any Council transactions;
- require and receive any explanations needed concerning any matter under investigation;
- require any Council employee to produce cash, stores or any other Council property under his or her control.

- 4.2.4 When any actual or suspected irregularity arises concerning cash, stores or other Council property, or any suspected irregularity in Council business, officers must immediately notify the Executive Head of Finance and the Monitoring Officer who will investigate and report as necessary. Where irregularities involve either Council Members or officers, the Chief Executive will be responsible for decisions to involve the police.

4.3 Audit of Unofficial Funds

- 4.3.1 The Executive Head of Finance will advise on the keeping and audit of unofficial funds, that is any funds associated with Council business, supervised or managed by council officers, but not part of Council funds or Council trust funds, i.e. charities. Officers invited to act as Honorary Treasurers of unofficial funds must notify their line manager and the Executive Head of Finance for approval before accepting the position.
- 4.3.2 The Executive Head of Finance can require any officer holding unofficial funds to provide a true account in writing of all money and property in his or her charge, of all receipts and payments with vouchers and other records supporting the accounts, and a list of persons to or from whom money is due detailing amounts for each.

5. Control of Resources

5.1 Security

- 5.1.1 The Chief Executive, Executive Heads of Service and Heads of Service are responsible for the security of all buildings, stocks, stores, equipment, cash, documents and other assets under their control. The Executive Head of Finance must be consulted whenever security might be inadequate or special arrangements are needed.
- 5.1.2 Maximum limits for cash holdings must be agreed with the Executive Head of Finance and cannot be exceeded without his permission, to prevent invalidating insurance cover.
- 5.1.3 Keys to safes, cash boxes, strong rooms and security systems must be held by officers responsible for them at all times. The loss of any such keys must be reported to the Executive Head of Finance at once and no new keys cut without agreement from the Executive Head of Finance.
- 5.1.4 The Executive Head of Transformation is responsible for the proper security and privacy of electronic data. The Chief Executive, Executive Heads of Service and Heads of Service are each responsible for ensuring compliance with Data Protection Act 1998 in their respective services, and for ensuring all staff are aware of their obligations under the Act.

5.2 Asset Registers and Inventories

- 5.2.1 Executive Heads of Service or Heads of Service are responsible for setting up and maintaining an inventory of all items under their control with a replacement value of £1000 or more. An inventory of all electrical and photographic equipment should be kept, regardless of cost. Inventories must be kept up to date, in a form agreed with the Executive Head of Finance.
- 5.2.2 Details of all purchases or disposals must be included on inventories at the time of purchase, sale or disposal and notified to the Executive Head of Finance.
- 5.2.3 The Executive Head of Transformation is responsible for maintaining a central inventory of computer equipment.
- 5.2.4 Executive Heads of Service or Heads of Service are responsible for the care and custody of all equipment held in their respective services. Council property must not be removed or used except in the ordinary

course of business, or in accordance with specific directions from the Executive Head of Service or Head of Service concerned

- 5.2.5 The Executive Head of Finance is responsible for the maintenance of a corporate register of the Council’s fixed assets. This asset register is maintained, in accordance with the requirements of the CIPFA Code of Practice on Local Authority Accounting in the UK and the underlying accounting standards.

5.3 Property Transactions

- 5.3.1 In the course of its day to day business, the Council enters into a variety of property agreements, including (but not limited to):
- Freehold sales and purchases;
 - Long leasehold disposals and acquisitions
 - Short leases as tenant and as landlord;
 - Section 106 agreements as landowner;
 - Release of covenants;
 - Compulsory acquisitions and land compensation claims;
 - Taking and granting easements;
 - Option Agreements;
 - Lease surrenders and exit agreements (including dilapidations).

Each of these transactions has a financial consequence for the Council. Approval is therefore required to authorise such property transactions for completion as follows:

To undertake all actions in relation to the administration of the Council’s estate and property portfolio	Authority Delegated to
To £25,000	Head of Legal Services
Above £25,000	Executive

5.4 Leases

- 5.4.1 In relation to leases, the Head of Legal Services is able under the Scheme of Delegation to grant all leases up to 5 years. Leases in excess of 5 years must be approved by the Executive. The Executive, under the same Scheme, is able to renew existing leases not subject to the provisions of the Landlord and Tenant Act 1954.

5.5 Consumable Stocks and Stores

- 5.5.1 Executive Heads of Service or Heads of Service will make adequate arrangements for the care and custody of consumable stocks and stores held by their services, and will maintain inventory records that document the purchase and usage of these items.
- 5.5.2 The stock of such items should be maintained at an appropriate level and be subject to a regular physical check. Discrepancies must be investigated and pursued to a satisfactory conclusion.
- 5.5.3 The Executive Heads of Service or Head of Service must produce a stock certificate at each financial year end, confirming the number and value (i.e. value represents the lower of cost and net realisable value) of items held as at 31st March.
- 5.5.4 Stocks and stores must be removed from the Council's financial records when obsolete (i.e. when they cannot be sold or consumed) or when no longer held (i.e. due to theft or other loss). Thresholds for stock write-off are set out below:

Value of Stock write-off	Authority Delegated to	Evidence required
To £5,000	Executive Head of Finance/other Executive Heads	Authorised write-off form
In excess of £5,000	Executive	Minute from Executive Meeting / debt write-off form

5.6 Investments, Borrowing and Trust Funds

- 5.6.1 All money in the hands of the Council is to be aggregated for the purposes of treasury management under the control of the Executive Head of Finance.
- 5.6.2 This Council adopts the key recommendations of CIPFA's 'Treasury Management in the Public Services; Code of Practice' (the Code), as described in Section 5 of that Code.
- 5.6.3 Accordingly, this Council will create and maintain, as the cornerstones for effective treasury management:
- a treasury management policy statement, stating the policies and approach to risk management of its treasury management practices
 - suitable treasury management practices (TMPs), setting out the manner in which the Council will seek to achieve those policies and

objectives, and prescribing how it will manage and control those activities.

- 5.6.4 The content of the policy statement and TMPs will follow the recommendations contained in Sections 6 and 7 of the Code, subject only to amendment where necessary to reflect the particular circumstances of this Council. Such amendments will not result in the Council materially deviating from the Code's key recommendations.
- 5.6.5 This Council will receive reports on its treasury management policies, practices and activities, including, as a minimum, an annual strategy and plan in advance of the year, a mid-year review and an annual report after its close, in the form prescribed in its TMPs.
- 5.6.6 The Council delegates responsibility for the implementation its treasury management policies and practices to the Leader/Executive and for the execution and administration of treasury management decisions to the Executive Head of Finance who will act in accordance with the Council's policy statement and TMPs and , if he/she is a CIPFA member, CIPFA's *Standard of Professional Practice on Treasury Management*.
- 5.6.7 The Council nominates the Audit and Standards Committee to be responsible for the effective scrutiny of the treasury management strategy and policies.
- 5.6.8 All negotiable instruments, financial bonds and securities held in the name of the Council or its nominees must be held securely by the Executive Head of Finance or the Council's bankers unless the Council has authorised use of an outside agent.
- 5.6.9 In consultation with the Leader or relevant Portfolio Holder, the Executive Head of Finance may engage external Investment Fund Managers to manage the authority's investments. The terms and conditions of any engagement will be determined by the Executive Head of Finance and include a requirement that any such managers must report regularly to and attend review meetings with Council representatives.
- 5.6.10 All trust funds must, wherever possible, be in the Council's name and always comply with the requirements of the Charity Commissioners. Unless the trust deed states otherwise, officers and councillors (except when acting in a private capacity) acting as trustees must give all related securities etc to the Section 151 Officer for safekeeping. See section 4.3 above on the Audit of Unofficial Funds for general management guidance.

5.7 Bank Accounts

- 5.7.1 All arrangements with the Council's bankers must be made or approved by the Executive Head of Finance, who is authorised to operate necessary banking, National Giro, Credit and Purchasing Card Accounts and give any appropriate instruction or indemnity required by the Council's bankers.
- 5.7.2 All bank accounts must be in the name of Surrey Heath Borough Council. All payment forms and other debit and credit forms must be ordered by the Executive Head of Finance, who must make proper arrangements for their security. Cheques drawn on authorised imprest accounts are excluded from this Regulation.
- 5.7.3 The Council does not make payment by cheque, other than on authorised imprest accounts.
- 5.7.4 All bank accounts must be reconciled to supporting records periodically in line with timetables and directions issued by the Executive Head of Finance.

5.8 Petty Cash Accounts

- 5.8.1 Wherever possible, purchase cards will be used for low value transactions and where there are no mandated procurement contracts in place. However, in the limited exceptional circumstances when purchase cards cannot be used, the Executive Head of Finance may provide petty cash accounts to meet minor expenditure on behalf of the Council.
- 5.8.2 The Executive Head of Finance or Senior Accountant (Transactions) will:
- (i) Prescribe rules for operating these accounts;
 - (ii) Determine the amount of each imprest account;
 - (ii) Maintain a record of all transactions and cash advances made;
 - (iii) Periodically review the arrangements for the safe custody and control of these advances.
- 5.8.3 Requests for additional funds to be transferred into petty cash accounts must be made to the Executive Head of Finance. Arrangements for such transfers will be made by Senior Accountancy staff, following direction from the Executive Head of Finance.
- 5.8.4 Employees operating an imprest account will:
- (i) Obtain and retain vouchers to support each payment from the imprest account. Where appropriate, an official receipted VAT invoice must be obtained.

- (ii) Make adequate arrangements for the safe custody of the account.
- (iii) Produce cash and all vouchers to the total value of the imprest amount.
- (iv) Record transactions promptly.
- (v) Reconcile and balance the account at least monthly; reconciliation sheets to be signed and retained by the imprest holder.
- (vi) Ensure that the float is never used to cash personal cheques or to make personal loans and that the only payments into the account are the reimbursement of the float and change relating to purchases where an advance has been made.
- (vii) Provide the Executive Head of Finance with a certificate of the value of the account held at 31 March each year.

5.9 Intellectual Property

- 5.9.1 Intellectual property is a generic term that includes inventions and writing. If an employee creates these during the course of employment then, as a general rule, they belong to the employer, not the employee.
- 5.9.2 Executive Heads of Service or Heads of Service will ensure that their staff are not carrying out private work in Council time and that their staff are aware of the Council's rights with regard to intellectual property. Instances of where intellectual property may be, or has been, created should be referred to the Head of Legal Services.

6. Income

6.1 Income Collection Systems

6.1.1 Effective income collection systems are necessary to ensure that all income due to the Council is identified, collected, receipted and banked properly.

Wherever possible, income should be collected in advance of supplying goods or services.

6.1.2 It is the responsibility of Executive Heads of Service or Heads of Service to ensure that staff authorised to act on their behalf in respect of income collection are clearly identified. These officers must supply the Finance Department with details relating to work done, goods supplied, services rendered or other amounts due, to enable invoices to be raised promptly for sums due to the Council, and to ensure that such amounts are properly recorded as due to the Council.

What this means for users

- You should obtain payment in advance of supply of services to third parties, wherever this is possible
- When advance payment is not possible (eg statutory reasons) then an invoice must be raised on the Council's finance system at the earliest opportunity
- Detail of the debt must be passed to Finance to enable the debt to be raised
- All debts must be recorded on the Council's Finance system or accounts will be misstated

6.2 Charging Policies

- 6.2.1 The Executive Head of Finance will establish an income and charging policy for the supply of goods or services. This should be reviewed and approved periodically by the Leader/Executive.
- 6.2.2 Executive Heads of Service or Heads of Service must set annual discretionary fees and charges in consultation with the relevant Portfolio Holder and Executive Head of Finance. An annual statement on fees and charges will be published on the Council's website as part of the budget setting process.
- 6.2.3 Any new charge or change that involves potentially sensitive issues must be agreed with the Chief Executive in consultation with the Leader.
- 6.2.4 One-off services may be undertaken and associated charges set by the Chief Executive, Executive Head of Service or Head of Service concerned, subject to availability of resources and consideration of any sensitive issues by the Chief Executive in consultation with the Leader.

6.3 Income Collection

- 6.3.1 The Executive Head of Finance will agree the arrangements for the collection of all income due to the Council and approve the procedures, systems and documentation for its collection.
- 6.3.2 In relation to the collection of income, Executive Heads of Service or Heads of Service will ensure that:
- All money received by, or on behalf of, the Council is paid fully and promptly into the appropriate Council bank account in the form in which it is received.
 - Income is not used to cash personal cheques or other payments.
 - Appropriate details are recorded onto paying-in slips to provide an audit trail.
 - A record is kept of money received directly by employees of the Council
 - The receiving officer signs for the transfer of funds, and the transferor must retain a copy.
 - Wherever possible, at least two employees are present when post is opened so that money received by post is properly identified and recorded; **this requirement must be met where post regularly contains money**. If this requirement cannot be met, then arrangements must be reviewed by Internal Audit.
 - Money collected and deposited is reconciled to the appropriate bank account on a regular basis.

- The responsibility for cash collection is separated from that for identifying the amount due and that responsibility for reconciling the amount due is separated from handling of the amount received.
- Income is only held on premises up to levels approved by the Executive Head of Finance. All such income will be locked away to safeguard against loss or theft, and to ensure the security of cash handling.
- Any discrepancies between amounts deposited and amounts shown as received must be recorded and investigated, with Internal Audit notified immediately of any amounts over £20. If not corrected, any shortfall must be made good at a later deposit at the discretion of the Executive Head of Finance.
- All appropriate income documents are retained and stored for the defined period in accordance with the Council's document retention policy and schedule.
- The Executive Head of Finance is advised of outstanding income relating to the previous financial year as soon as possible after 31 March, and in line with the timetable for closure of the accounts issued by the Finance Department.

What this means for users

- Never mix personal finances with Council income;
- All income collected on the Council must be recorded promptly on Council Finance systems and reconciled to supporting information;
- All income must be banked at the earliest opportunity
- Cash and cheques should be held in secure locations and locked away until banked
- Where post regularly contains cash or cheques, then 2 officers should be present when post is opened unless arrangements have been approved by Internal Audit.
- Any discrepancies in income collection in excess of £20 must be reported to internal Audit as soon as they are discovered. Disciplinary action may occur if this is not done.
- Where possible, two officers should be present whenever cash is counted

6.4 Income Collection – Sales

6.4.1 The Council collects income directly from service users at a number of sites (eg Camberley Theatre / Windle Valley Centre). This is generally collected via cash tills or similar systems. It is important that accurate records are maintained for income collected in this way. Where direct sales are made to service users, Heads of Service must ensure that proper procedures for collection of income are in place.

- At the start of each session, the officer should count the cash float and sign for its accuracy;
- At the close of each session, income collected must be reconciled to records on the till or similar record. This should be signed off by the officer who has operated the till or similar system
- Where possible, two officers should be present whenever cash is counted
- In addition, any cash float remaining at the close of the session should be signed for by the officer working on the till; and
- Bank paying in slips should be reconciled to income collection records.

6.4.2 Where income is collected at one off events at remote sites, such as open air concerts or shows, the Executive Head of Service must ensure that arrangements are in place to enable income collected to be reconciled to a record of sales made. Internal Audit should be consulted to ensure arrangements are secure.

6.4.3 Officers must ensure that secure arrangements are in place for the storage of cash and cheques until they are banked. Where possible, cash should be stored at Camberley Theatre or Surrey Heath House.

6.5 Debt Recovery

6.5.1 Executive Heads of Service or Heads of Service will define which officers in their business unit may raise a debt on the Council's behalf.

6.5.2 Once debts are raised, Executive Heads of Service or Heads of Service have a responsibility to assist the Executive Head of Finance in collecting the debts that they have originated, by providing any further information requested by the debtor, and in pursuing the matter on the Council's behalf. This will be done in accordance with the Council's Corporate Debt Management Guidance.

6.5.3 The Executive Head of Finance will provide regular reports to Executive Heads to enable them pursue debts. Executive Heads of Service or Heads of Service must use this information to ensure that debts are followed up promptly. Debts must be followed up in line with timescales set out in Corporate Debt Management Guidance.

6.5.4 Evidence of action to collect debts should be retained. This helps decision making should debts require write-off by the Council Executive.

6.6 Debt Write-off

6.6.1 The Executive Head of Finance will critically review outstanding debts on a regular basis and take prompt action to write off debts no longer deemed to be recoverable.

6.6.2 No bona fide debt may be cancelled, other than by formal write off. The approval required to write off any debt is as follows:

Value of Debt write-off	Authority Delegated to	Evidence required
To £5000	Executive Head of Finance/Executive Heads	Authorised debt write-off form, supporting evidence
In excess of £5000	Committee	Minute from Committee Meeting

The appropriate accounting adjustments must be made following approval to write-off a debt.

6.7 Credit Notes

6.7.1 A credit note to replace a debt can only be issued to correct a factual inaccuracy or administrative error in the calculation and/or billing of the original debt, not to write-off a debt that is deemed to be uncollectable.

6.7.2 Credit notes can only be raised by officers in line with limits set out in authorised signatory schedules. Appropriate documentation must be retained to confirm reason for the credit note and to show it has been properly authorised.

6.7.3 All credit notes above must be authorised by the Executive Head of Finance or Senior Accountant, Transactions. This is carried out electronically on the Council's Finance system.

What this means for users

- Responsibility for following up debts rest with Executive Heads of Service or Heads of Service, not the Finance Department
- Follow up debts promptly by calling debtors when payment dates are missed
- Keep records of action you have taken to pursue debts, preferably on the Council's Finance system
- Credit Notes can only be raised by officers with appropriate authorised signatory limits. They must be also authorised electronically by a senior office in Finance

6.8 Sponsorship and Contributions in Kind

6.8.1 Offers of sponsorship, or contributions in kind from outside organisations with a total value of less than £1,000 may be arranged and agreed by the Executive Head of Service or Head of Service concerned after consultation with the Chief Executive and the Leader, or appropriate Portfolio Holder. Sponsorship of less than £1,000 will be reported to the Leader/Executive twice yearly.

6.8.2 Offers of sponsorship or contributions in kind from outside organisations with a total value of over £1,000 must be approved by the Leader/Executive. All arrangements for sponsorship must be careful to comply with **paragraph 15 of the Code of Conduct for Officers**. (Regard shall be given to the Sponsorship Arrangements Protocol of the Constitution.)

The Monitoring Officer will maintain a list of all sponsorship arrangements.

6.9 Grants and Other Income

6.9.1 Any income received for the Council which is not included within the annual budget arising from, for example, grants, windfalls or gifts must be notified to the Executive Head of Finance as soon as it is identified.

Authorisation for the use of this income must be obtained from:

Value of Windfall Income	Authority Delegated to
To £1,000	Executive Head of Finance
In excess of £1,000 and under £10,000	Chief Executive in consultation with the Leader
In excess of £10,000	Executive

- 6.9.2 Executive Heads of Service or Heads of Service must, as appropriate, ensure that all funding notified by external bodies is received and properly recorded in the Council's accounts. This will include ensuring that claims for funding are made by the due date, and in accordance with the funding conditions.
- 6.9.3 Executive Heads of Service or Heads of Service must be clear as to any conditions attached to grants and other income from third parties and ensure systems are put in place to demonstrate compliance with these conditions. This should include systems to ensure grants are spent in the correct time period.
- 6.9.4 The Executive Heads of Service or Heads of Service must satisfy audit requirements in respect of external funding claims. This includes maintaining appropriate records that accord with the funding conditions, and making these available to the auditors as required.

7. Orders and Payments

7.1 Orders

7.1.1 Public money must be spent with demonstrable probity and in accordance with the Council's policies.

7.1.2 Officers involved with engaging contractors, and/or with purchasing decisions, have a responsibility to declare:

- (i) any links or personal interests that they may have with purchasers, suppliers and/or contractors; and
- (ii) any gifts or hospitality offered by, or received from, purchasers, suppliers and/or contractors.

7.1.3 All works, goods and services must be ordered in accordance with the Council's Contract Standing Orders. It is therefore very important that all staff involved in placing orders with third parties familiarise themselves with this document. 'Procurement' have produced the following to assist officers involved in purchasing.

- Purchasing Guide
- Flowchart for contracts under £50K
- Flowchart for contracts over £50K
- Contract Procedure Rules

7.1.4 Current thresholds for orders of goods and services from third parties are set out below

Total value of Order including VAT £	Procedure to be used
Up to £4,999	At least one quote in advance
£5,000 to £49,999	At least 3 written quotes in advance
Over £50,000	<ul style="list-style-type: none">- Officers must contact Procurement- Contract Number required- At least 3 written tenders- Due attention must be paid to EU procurement rules

What this means for users

- If you are responsible for placing orders for goods or services, you must read and understand the Council's Contract Standing Orders;
- Make use of the Council's 'Procurement' team if you are unsure of what to do;
- You must declare any links to suppliers / contractors, or gifts received.
- Ensure the highest standards of probity are maintained whenever the Council places an order. If in doubt, ask yourself if details of the purchase would look acceptable in the local press.

7.2 Ordering Works, Goods and Services

7.2.1 Official orders must be raised **in advance of supply** of goods or services on the Council's purchasing system by officers with appropriate system access. Orders for work, goods and services must:

- (i) Be approved by an appropriate authorised signatory;
- (ii) Completed on the purchasing system with details of the nature and quantity of work, goods or services required, the relevant contract, expenditure code and agreed or estimated price.
- (iii) apply the appropriate VAT rate; and
- (iii) be coded to an appropriate cost centre with adequate budgetary provision.

7.2.2 The authoriser of an order must be satisfied that:

- (i) The works, goods and services ordered are appropriate and needed;
- (ii) There is adequate budgetary provision; and
- (ii) Quotations or tenders have been obtained, if necessary, in accordance with the Contract Standing Orders.

It is important that the purchase order is properly reviewed by the authorising officer. By approving the purchase order, the authorising officer is confirming that the order has been let in line with Contract Standing Orders.

7.2.3 Authorised purchase orders should be sent to the supplier to ensure details of the goods or services expected from the supplier are clearly set out.

7.2.4 Purchase orders must be raised on the purchasing system for all work goods or services to be supplied to the Council. There are a small number of exceptions to this:

- Supply of public utilities
- Periodic payments such as rent or rates
- Suppliers registered under HMRC's CIS scheme
- Other items approved by the Executive Head of Finance

In these cases, approval to place orders without purchase orders must be obtained from the Executive Head of Finance.

What this means for users

- Purchase orders must be raised in advance of supply on the Council's purchasing system
- The officer authorising a purchase order is responsible for ensuring that the order has been placed in line with contract standing orders
- Purchase orders must be sent to suppliers to confirm what the Council has ordered
- Approval from the Executive Head of Finance must be obtained to place an order with a supplier without using the Council's purchasing system

7.3 Receipt of Works, Goods and Services

- 7.3.1 Works, goods and services must be checked upon receipt to ensure they have been delivered in accordance with the order. The supplier should be contacted if there are any discrepancies between orders and goods / services received.
- 7.3.2 Details of goods and services received should be recorded by staff with appropriate access on the Council's purchasing system, using the goods receipting function. Where possible, information to support goods received notes, such as delivery notes or timesheets, should be stored on the purchasing system. **Do not carry out goods receipting on the purchasing system if you have not yet received goods or services ordered.**
- 7.3.3 Where approval has been obtained to purchase from a supplier without using the Council's purchasing system, then the Executive Heads of Service or Heads of Service must ensure that proper records are retained to show that goods or services ordered have been delivered by the supplier.
- 7.3.4 The Council follows the principle that it **will not pay suppliers in advance** for goods or services. This is to avoid circumstances where monies are paid out but suppliers fail to deliver goods that have been paid for. If a supplier insists on payment in advance of receipt of goods, then you should consider using a different supplier. Exceptions to this are;
- Rent and rates, where payment in advance is contractually due;
 - Software Licences and software upgrades where payment in advance is contractually due;
 - Course or conference bookings where advance payment is required to secure a booking;
 - Other circumstances where written approval for payment in advance of receipt of goods or services has been obtained from the Executive Head of Finance.

What this means for users

- Check delivery notes / timesheets carefully to ensure the Council only pays for goods services it receives
- Retain all delivery notes, preferably on the Council's purchasing system;
- Do not enter goods receipt notes on the purchasing system if you have not yet received goods or services ordered;
- Do not make arrangements to pay suppliers in advance of supply of goods/services unless you have written approval from the Executive Head of Finance.

7.4 Setting Up New Suppliers / Changes to Supplier Details

- 7.4.1 Officers must be careful to ensure the validity of supplier information when sourcing goods or services from new suppliers, or changing details of existing suppliers. This is to reduce the risk of fraud.
- 7.4.2 You must confirm key information such as address, VAT number, and most importantly bank account details by email or telephone, and enter details of how you have confirmed these matters before any changes will be approved by the Finance Department.

7.5 Payment of Accounts

- 7.5.1 The normal method of paying sums due from the Council is BACS. Separate arrangements are in place for payments using purchase cards (see paragraph 7.10). Payments by other methods may only be used at the discretion of the Executive Head of Finance.
- 7.5.2 All invoices received by officers must be forwarded to the Finance Department as soon as they are received. This is important to ensure that the Council meets prompt payment performance targets. Invoices are stored electronically on the Council's finance system. Hard copy invoices are not retained.
- 7.5.3 Officers must ensure that suppliers send proper VAT invoices to the Council when seeking payment. The Council will not pay against statements issued by suppliers as this increases the risk of duplicate payments.
- 7.5.4 All invoices must include a purchase order number, where applicable. Failure to include this information will mean the invoice is returned to the supplier.
- 7.5.5 Certification of invoices for payment may only be carried out by officers with an appropriate authorised signatory limit for invoice authorisation (see paragraph 12). Before certifying an invoice for payment, a signatory must be satisfied that:
- the works, goods or services have been satisfactorily received
 - the sum due for payment is properly incurred and covered by approved budgets;
 - the invoice is not in dispute;
 - the invoice has not been previously paid;
 - the prices, extensions, calculations, trade discounts, other allowances, credits and treatment for VAT are correct.
- 7.5.6 All invoices are scanned into the Council's finance system once they have been received in the finance department. At this point a "request

for invoice authorisation” email is generated by the Council’s finance system and sent to an appropriate authorised signatory.

- 7.5.7 Within 7 days of receipt of this email, the authorised signatory should, on completion of the checks set out in paragraph 7.5.5 above, authorise the invoice as ready for payment on the Council’s finance system. If this is not possible, an alternative authorised signatory should complete this work.

7.6 Payment of Accounts – Invoices Without Purchase Orders

- 7.6.1 Where invoices are received for suppliers where no purchase order has been raised (see paragraph 7.2.4) then a BACS voucher form will need to be completed by the Service Department.

- 7.6.2 This will be scanned into the finance system and a “request for invoice authorisation” email is generated by the Council’s finance system and sent to an appropriate authorised signatory. The process at paragraph 7.5.6 must then be followed.

- 7.6.3 In exceptional circumstances, the Executive Head of Finance may authorise a payment where no invoice has been received. In these circumstances a BACS voucher must be completed by an appropriate authorised signatory to confirm that:

- the work, goods, services, refunds, rebates or other commitments have been properly received or will be received or accounted for, and
- the sum due for payment is provided for in approved budgets.

This must be submitted to the Finance Department.

7.7 Financial Year-end

- 7.7.1 As soon as possible after 31st March, by a date in April set by the Executive Head of Finance each year, the Chief Executive, Executive Heads of Service and Heads of Service must each notify the Section 151 Officer of all outstanding revenue expenditure for the previous financial year relating to works, goods or services ordered and supplied during that year.

- 7.7.2 By 31st March each year, the Chief Executive, Executive Head of Service and Heads of Service must ensure that all capital expenditure occurring in that year has been properly certified and passed for payment. No account may be taken of expenditure in the year incurred by contractors but not certified or paid by the Council.

7.8 Loans and Advances

7.8.1 The Chief Executive or properly authorised officer is responsible for raising and certifying requisitions for making approved loans and advances.

7.9 Payments Relating to Purchase of Land and Property

7.9.1 Accounts for payments relating to purchase of land or property must be supported by details of the land or property including location, the vendor's name, the purchase price and all associated expenses, and be certified by the Chief Executive or properly authorised officer.

7.10 Corporate Purchase Cards

7.10.1 The Executive Head of Finance may allocate corporate purchase cards to nominated officers on completion of an application form signed by the appropriate Executive Head of Service or Head of Service.

7.10.2 All officers allocated corporate purchase cards must follow guidance on how to use these cards and account for expenditure incurred which is set out in the purchase card guidance notes, which are issued to officers by the Finance Department.

7.10.3 Corporate purchase cards are **personal to the card holder, and may not be used by other officers**. Corporate purchase cards may not be used to:

- obtain cash advances.
- for personal purchases.
- to buy goods and services with a value in excess of £1,000 (unless expressly authorised with a higher limit at card issue.)
- to buy goods and services covered by a contract.

7.10.4 Details of all expenditure incurred on corporate purchase cards is published monthly on the Council's website. Officers must consider the impact of this information when using corporate purchase cards.

What this means for users

- Corporate purchase cards cannot be used by officers other than the nominated officer
- If you hold a Corporate purchase card you must familiarise yourself with the relevant guidance notes issued by the Executive Head of Finance
- Do not incur personal expenditure on corporate purchase cards;
- Do not share PIN numbers with anyone, including staff / managers
- Remember details of **all** corporate purchase card expenditure is reported on the Council website.

8. Contracting

8.1 Financial Appraisals and Insurance

- 8.1.1 The Chief Executive, Executive Head of Finance, Executive Head of Service or Head of Service concerned must be satisfied that the tenderer is able to fulfil a contract satisfactorily before any contract is entered into. The Executive Head of Finance must verify the financial status of tenderers for contracts over £50,000, and for any other contract where such a check is considered necessary. A financial appraisal should also be undertaken before any contract is extended or negotiated for an additional period.
- 8.1.2 The Executive Head of Service or Head of Service must supply relevant insurance details to the Executive Head of Finance (who can advise on necessary limits) for all contracts with an anticipated spend in excess of £50k. Insurance documentation must be obtained for all contracts valued at £50k or over, although it is considered best practice that all contract officers are expected to request and obtain insurance details from suppliers for all contracts between £5k and £50k.

8.2 Contract Management and Payment of Contractors

- 8.2.1 For each contract, the Chief Executive, Executive Head of Service or Head of Service must nominate a contract manager who will be responsible for complying with Standing Orders, properly maintaining all contract documentation, obtaining all necessary sub-contractor tax certificates and forwarding them to the Executive Head of Finance before payment is made.
- 8.2.2 A register of all contracts over £50,000, to be known as the Contracts Register, and all other contracts under seal, should be maintained and kept updated by the Procurement team. The register should record all payments and show the state of account on each contract between the Council and its contractors together with any other payments and related professional fees. Contracts based on schedules of rates and for which individual job orders are placed are exempted from this Regulation. Officers should notify the Procurement team of any such contract details in excess of £50k as above using a standard on line form found on the intranet.
- 8.2.3 Where contracts of £50,000 or less are placed on official orders or other schedule of rates tenders allow for payment by instalments, the relevant Contract Manager must keep a record to show the state of account for each contract together with any other payments and related professional fees, in a form approved by the Executive Head of Finance. Contracts of £5,000 or less must not be paid by instalment.

8.2.4 Purchase orders must be raised on the Council's purchasing system for all contracts entered into by the council. Payment of contractors will be made following the process set out at paragraph 7.5 above.

8.3 Purchase of IT equipment

8.3.1 In accordance with the Council's Information Security Policy. ICT Equipment must always be purchased, tagged and installed by, or with the permission of the ICT Team. This is to ensure assets are adequately insured, authorised and properly logged.

9. Salaries, Wages, Pensions and Expenses

9.1 Salaries, Wages and Pensions

9.1.1 The Executive Head of Transformation will pay all salaries, wages, pensions, compensations etc. to all employees or former employees of the Council. This will be under arrangements approved and controlled by the Executive Head of Finance in consultation with the Executive Head of Transformation.

9.1.2 The Chief Executive, Executive Head of Service or Head of Service concerned must notify the Executive Head of Transformation who will in turn notify the Executive Head of Finance as soon as possible of anything affecting such payments, particularly:

- appointments, resignations, dismissals, retirements, redundancies, deaths, suspensions, secondments and transfers;
- absence from duty due to sickness, maternity, compassionate or unpaid leave;
- all changes in remuneration for employees on Surrey Heath Borough Council conditions of contract;
- changes in remuneration apart from normal increments, pay awards and agreements affecting all other employees;
- information necessary to maintain records of service for superannuation, income tax, national insurance and similar matters.

9.1.3 All employees must be appointed in accordance with the Regulations of the Council and the approved establishments, grades and rates of pay.

9.1.4 All time records or other pay documents must be in a form set or approved by the Executive Head of Transformation. Line managers are responsible for approving officer timesheets, as necessary.

9.2 Travel, subsistence and other allowances

9.2.1 The Executive Head of Finance is responsible for the payment of expense claims by staff in accordance with the Council's travel and subsistence policy, Mileage claims are the responsibility of the Executive Head of Transformation and are paid through the payroll system. These officers will:

- (i) Make arrangements for paying all authorised travel and subsistence claims.
- (ii) Ensure that taxable allowances and benefits are accounted for, recorded and returned, where appropriate, to HM Revenue and Customs.

9.2.2 Certification of travel and subsistence claims is taken to mean that journeys were authorised and expenses properly and necessarily incurred for business purposes, and that allowances are properly payable by the Council, ensuring that cost-effective use of travel arrangements is achieved.

9.2.3 Claims by Officers

All claims for payment of officers' car allowances, subsistence allowances, travelling and incidental expenses incurred on official duty must be properly certified by an authorised officer and submitted to Payroll or Finance as appropriate on the approved form or using the electronic kiosk. The signatory must ensure that proper documentation to support mileage and other items claimed is supplied by the claimant.

9.2.4 All claims for the payment of work or qualification training and course expenses (provided prior approval for the course has already been granted), including related subsistence and travel expenses, must be signed off by an authorised signatory in the same service. The claim should be submitted to Human Resources for certification but if high level then the Executive Head of Transformation. Claims for conference expenses must be signed by a properly authorised officer and submitted to the Executive Head of Finance.

9.2.5 Claims by Members

Payments to members, including co-opted members of the Council or its committees, and to officers who are entitled to claim travelling or other allowance, must be made by the Executive Head of Corporate on receipt of the properly completed claim form.

9.2.6 Certification by or on behalf of the Chief Executive, Executive Head of Service or Head of Service means that the certifying officer is satisfied the journeys were authorised, expenses properly and necessarily incurred and that the allowances are properly payable by the Council.

9.3 Ex-Gratia Payments

9.3.1 Ex-gratia payments are one-off payments made to an employee or former employee as a gesture of goodwill, and not because there is a legal or contractual obligation to do so. They include compromise and other payments made for loss of office.

9.3.2 All ex-gratia payments must be approved by the Chief Executive.

10 Taxation

10.1 Compliance with Tax Regulations

- 10.1.1 The Executive Head of Finance is responsible for ensuring compliance with all relevant taxation regulations and guidance that affect the Council either directly, as a consequence of its own activities, or indirectly, as a consequence of service delivery through external partners.
- 10.1.2 To enable The Executive Head of Finance to fulfil the requirements of this role, Executive Heads will ensure that The Executive Head of Finance is consulted on all proposals that may alter or affect the Council's tax liability,
- 10.1.3 Certifying officers must confirm that all suppliers of goods, works or services have complied with VAT legislation and have correctly completed payment documentation in accordance with instructions issued by Customs and Excise
- 10.1.4 The Executive Head of Finance will maintain the Council's tax records, make all tax payments, receive tax credits and submit tax returns by their due date, as appropriate.

11 Transparency and Partnerships

11.1 Transparency

11.1.1 To provide transparency in its stewardship of public funds the Council makes information available to the public in relation to its spending, regardless of value. Monthly payment transactions made via corporate purchase cards, employee expenses and accounts payable are available to download via the Council's website.

11.2 Partnerships

11.2.1 The Chief Executive, Executive Heads of Service and Heads of Service may enter into partnerships and similar joint undertakings on behalf of the authority, subject to consideration and approval by CMT and the Leader/Executive. Partnership transactions must comply with these Financial Regulations and Procedure Rules, unless otherwise specified by the partnership and agreed by the Executive Head of Finance.

12 Authorised Signatories

12.1 Powers Delegated to Officers

12.1.1 Under the Scheme of Delegation of Functions to Officers of the Constitution, authority to undertake financial transactions is delegated to senior managers and certain nominated officers. However, delegation to other officers may be necessary for practical purposes. These delegations form lines of accountability that should be clear, well communicated and regularly reviewed. They also provide control through appropriate levels of authorisation, limited numbers and separation of duties.

12.1.2 Delegations within services must be arranged under procedures for authorised signatories. Executive Heads of Service or Heads of Service must supply the Executive Head of Finance with the following information on the standard form

- Name of officer
- Delegated financial limits to be applied to the officer
- Specimen signature of officer, countersigned by the Head of Service

Any changes to authorised signatory limits within a service must be advised in the same way.

12.1.3 Internal Audit maintain records of officers authorised to make financial transactions, and review it regularly.

12.1.4 Any breaches of authorised signatory limits should be reported to Internal Audit. Suspected breaches of these limits may be subject to internal audit review and may result in disciplinary action.

What this means for Service Users

- You need to know your authorised signatory limits – they are published on the Council's intranet
- Any changes to authorised signatory limits / applications for new limits must be authorised by your Head of Service and approved by internal audit
- Do not breach your authorised signatory limits, it may result in disciplinary action.

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PART 5 - CODES AND PROTOCOLS

SECTION C

IT CODE OF PRACTICE FOR MEMBERS

1. Introduction

- 1.1 The Council is committed to e-governance and has accordingly agreed to provide tablet equipment to all members of the Council who require it to ensure this aspiration can be achieved. All members of the Council have to be readily accessible by email and be able to receive information electronically. In recognition of the importance the Council views this provision; the Council has adopted the IT Code of Practice as part of the Members' Code of Conduct.
- 1.2 The sections of this document provide important information regarding the Council's protocol for Information Management. Failure to follow the guidelines detailed in this Code of Practice could lead to a breach of the Members' Code of Conduct.

2 Equipment and Software

- 2.1 The Council is only responsible for the control and maintenance of computer equipment provided by the Council. The Council provides tablets for the use by Councillors. No responsibility or work will be undertaken on computer or telephony equipment not provided by the Council. Members using their own computer equipment will be responsible for the cost and maintenance. Support for council provided equipment can only be provided at Surrey Heath Borough Council offices in Knoll Road.
- 2.2 All equipment and software provided by the Council remains the property of the Council at all times. The equipment provided is solely for the use of the Council Member for whom the equipment is provided and is not to be used by other members of the household, friends or relatives.
- 2.3 The Member is responsible for keeping the equipment provided in a good condition, subject to fair wear and tear. Due care must be undertaken to keep the provided equipment safe and secure, in accordance with the signed equipment agreement,
- 2.4 The Member must return all the equipment and software supplied by the Council, if the Member ceases to be a Member of the Council, or on request by the Council, if the Audit and Standards Committee is satisfied that the Member has broken this Code of Practice. The equipment should be returned, or made available for collection as soon

as possible and within one month of the above circumstances occurring.

- 2.5 Waste computer output must be disposed of with due regard to its sensitivity. Printed output with confidential or personal details must be shredded. Special confidential waste sacks can be provided by the Council for the disposal of sensitive waste.

3 Training and User Guides

- 3.1 User notes are normally provided for email and iPad usage. Additional assistance and training at Surrey Heath Borough Council offices can be provided on request through the ICT Service

4 Passwords

- 4.1 Passwords must be kept secure and must not be disclosed to anyone, except to staff authorised by ICT staff, where required. Passwords must not be written down or displayed in any way that would allow the password to become known to others.

5 Email and Internet Usage

- 5.1 The email facilities provided by the Council should be principally used for Council business. Council business is defined as “business which is applicable to the work officially undertaken for the Council, applicable to the professional body associated with such work or which assists the Member with carrying out his/her duties as a Councillor”.
- 5.2 The Council will provide an official email account, for each Member, using the domain name of surreyheath.gov.uk. This email account should be used for all official and work related email sent and received by the Member. Web based personal or non-Council email accounts such as Hotmail and Yahoo should not be used for Council business.
- 5.3 As a Member of the Council it is important that an appropriate language and style of communication is used. External emails should be presented in a manner which is compatible with the Email Management Policy. Councillor emails and written communication fall under the Freedom of Information Act and need to be made available on request from the Information Governance Manager.
- 5.4 Abusive, harassing or defamatory remarks, fraudulent or obscene messages or materials must not be used within email messages or attachments. The sending or forwarding of chain letters, text jokes, joke images or other forms of mass mailing is also prohibited. Members should always be aware that material that they personally may find inoffensive could be offensive or hurtful to others.

5.5 Unacceptable uses of the Internet from council provided equipment include, but are not limited to:-

- (i) the downloading, transmission or posting of any material which is pornographic, obscene, threatening, insulting or otherwise offensive in nature.
- (ii) personal use for product advertisement or commercial activities.
- (iii) any unlawful or illegal activities.
- (iv) any other activity which, under the Code of Conduct, would bring the Council into disrepute.

5.6 All external outgoing email will be appended automatically with the Council's standard disclaimer.

6 Use of Social Network Sites

6.1 Members need to assess the risk posed by their individual use of social network sites such as Facebook or Twitter. If a member is unsure of whether to use a social networking or public online site, they should seek advice and guidance from the Group Leader or the Monitoring Officer. Members must be mindful that they follow the Surrey Heath Code of Conduct for Members when they represent Surrey Heath Borough Council on such sites.

7 Software Licensing

7.1 The Council operates software-licensing controls and deliberate downloading of unauthorised software from the Internet onto Council provided equipment is strictly forbidden. Authorised downloads would normally only include documents designed for viewing or printing. Internet Browser plug-in programs are required to view the contents of some web sites and may be downloaded, but only if the site cannot be viewed without the additional software being installed.

8 Monitoring of Email

8.1 The Council reserves the right to monitor email usage.

9 Abuse of the Code of Practice

9.1 Breach of the Code of Practice, as determined by the Audit and Standards Committee, may result in Council owned equipment being removed.

10 Data Breach

10.1 In the event of electronic or paper medium containing personal, sensitive or confidential information being lost or miscommunicated, the Information Governance Manager or ICT Manager must be notified immediately.

11 Data Protection

- 11.1 All councillors are subject to compliance with the Data Protection Act 1994. Surrey Heath Borough Council have registered councillors for council business. To comply with this registration, councillors must complete Data Protection e-learning training annually.

EXECUTIVE PORTFOLIO – CORPORATE PORTFOLIO

All the members of the Executive have collective responsibility for decisions taken by the Executive under its terms of reference and for decisions taken by officers in accordance with the Scheme of Delegation as it relates to the functions of the Executive. The responsibilities of the portfolio holders are set out Part 3 Section D of the Constitution.

The role of a Portfolio Holder is to

- (a) to be accountable for those services within the portfolio areas of responsibility, taking the lead publicly in relation to the Executive's activities in those areas, both inside and outside the Council;
- (b) to take the lead on discussions at Executive meetings for those matters falling within the portfolio responsibilities;
- (c) to present any Executive recommendations on matters falling within the portfolio responsibilities to Council; and
- (d) to respond to issues raised by the scrutiny committees relating to the portfolio responsibilities.

The areas of responsibility currently identified for the Corporate Portfolio are:

- Charities
- Children Champion
- Community Grants
- Complaints Processes/ Ombudsman Matters
- Communications & Marketing
- Contact Centre
- Democratic Services
- Elections
- Equalities
- Human Resources
- Post & Payments

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